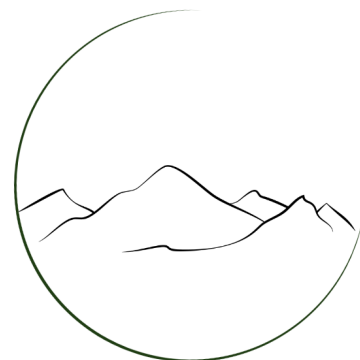


Provençal Adventures

Booking Form

Start Date of tour:

Finish Date of tour:



Lead guest details:

Please write your first and last name exactly as they appear on your passport

Name:
Address:
Post/Zip Code:
Preferred contact no.:
Email:

Passenger Details:

	Passenger	Passenger	Passenger	Passenger	Passenger	Passenger
Full Name						
Passport number						
Nationality						
Place of issue						
Date of issue						
Date of expiry						
Date of Birth						

Health and Mobility:

Our hikes can be demanding and require a high level of fitness. You can expect to trek between 4 to 8 hours on hiking days, with altitude gains and steep descents. Please see our detailed webpage on the hikes and routes (<https://www.provençaladventures.com/the-hikes>). Prior mountain hiking experience is highly recommended to fully enjoy and safely navigate these trails.

Dietary requirements:

Medical conditions that might affect your holiday:

Please tell us about anything else that might affect your holiday experience:

I/we have read and understood the Health and Mobility requirements

(Please sign here)

Flights

Flights are not included in our package tour. Please confirm that you will organise flights on your own behalf so that you arrive for the pick up time at the stated location in Côte d'Azur Nice Airport.

I / we will arrange our own flights (Please sign here)

Rooming

Please confirm your choice of room and if you are 1 or 2 persons.

Room One: 1 person	☐	2 persons	☐
Room Two: 1 person	☐	2 persons	☐
Room Three: 1 person	☐	2 persons	☐
Room Four: 1 person	☐	2 persons	☐

Emergency Contact details:

Name:			
Address:			
Post/Zip Code:			
Tel Home:		Mobile:	
Email:			

Travel Insurance

It is a condition of booking that you arrange adequate travel insurance for your holiday with Provençal Adventures. At a minimum, this should include comprehensive cover for medical emergencies, including repatriation to your home country. We strongly recommend that you also arrange cancellation insurance, cover for any activities which you hope to do during your holiday, and cover for your personal possessions, travel documents and delayed baggage.

I confirm that all members of my party hold suitable travel insurance.

☐

Name of Insurer:
Policy Number:
Insurers 24hr emergency no:

Confirming my booking

I / we enclose a non-refundable deposit / full payment of **GBP £** for the above tour.

The total cost of the tour is £.....

The deposit amount of 25% is £.....

If paying an initial deposit of 25%, the remaining funds must be paid a minimum of 10 weeks prior to your departure.

I / we shall pay by bank transfer to Provençal Adventures Limited (your money will be transferred and held in a trust account with Trust My Travel initially until the date of commencement of the tour).

I hereby accept the terms and conditions stated in the contract:

Signed by Lead Passenger

Signature

Today's Date

Printed Name

Provençal Adventures

BOOKING TERMS & CONDITIONS

THE CONTRACT

These conditions apply to all tours provided by Provençal Adventures Limited registered no 15910090, unless otherwise stated.

YOUR FINANCIAL PROTECTION

At Provençal Adventures, your financial security is our priority. All customer payments for tours are held and protected in a dedicated trust account managed by Trust My Travel, a reputable third-party financial protection provider. This arrangement is a legal requirement for tour operators and ensures that your money is safe and secure from the moment of booking.

Trust My Travel manages funds independently, protecting against potential financial losses. This means that, in the unlikely event of Provençal Adventures encountering financial difficulties or in case of tour cancellations, your funds remain safeguarded. The trust account arrangement complies with industry regulations, ensuring peace of mind while booking your adventure with us.

Package Travel and Linked Travel Arrangements Regulations 2018

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018. Therefore, you will benefit from all EU rights applying to packages. We will be responsible for the proper performance of all the travel services included in the package.

BOOKING AND PAYMENT

The tour price quoted in the information pack is subject to change without prior notice. Provençal Adventures will confirm all prices before you book your holiday. Your holiday dossier will indicate what is and what is not included in the tour price. Flights are NOT included in the cost of the tours.

Deposit: A deposit amounting to 25% (unless otherwise stated) of the total cost of the tour, together with a signed Booking Form, is needed to confirm the tour.

Final Payment: The balance is due a minimum of 10 weeks prior to your departure (unless otherwise stated). For bookings made less than 10 weeks prior to your departure, payment is required in full.

SURCHARGE POLICY (currency and fuel and/or unforeseen economic circumstances)

We try never to add any surcharges on to your booking as described on your confirmation. However, all prices are subject to change without prior notice due to currency fluctuation, fuel prices, taxes and/or unforeseen economic circumstances. Provençal Adventures reserves the right to add a surcharge in times of great fluctuations of costs. Your booking will remain subject to currency fluctuations until full payment is received by Provençal Adventures.

In the case of human or computer error Provençal Adventures reserves the right to re-invoice for the correct price or service.

EXCEPTIONAL CIRCUMSTANCES

We regret we cannot accept liability where we are prevented by exceptional circumstances to carry out the obligations under our contract with you or you otherwise suffer any damage, loss or expense of any nature as a result of exceptional circumstances.

Exceptional circumstances are situations which unavoidable and extraordinary, the consequences of which could not have been avoided even if all reasonable measures had been taken. Such situations may include actual or threatened war, riot, civil strife, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire, closure, restriction or congestion of airspace, airports and ports and all other events outside our control. Exceptional circumstances also include the UK Foreign Office advising against all travel or all but essential travel to any country, region or destination.

ACCOMMODATION

Our prices are based on costs per person, regardless if sharing a room with one other. We assume that people travelling on their own may want to have a private room to themselves, this is only available with certain rooms and subject to availability. This also incurs a single person supplement of £200. Our cheapest rate is for our smaller bedroom with 2 single beds and therefore this may mean that one would be sharing with one other person. In this case, we try to arrange for single travellers to share with someone of the same sex, but we cannot guarantee this.

FLIGHT BOOKINGS AND AIRPORT TRANSFERS

In accordance with EU Directive (EC) No 2111/2005 Article 9, we bring to your attention the existence of a "Community list" which contains details of air carriers who are subject to an operating ban within the EU. The Community list is available for inspection at http://ec.europa.eu/transport/modes/air/safety/air-ban/index_en.htm

Your flight fare can only be guaranteed when the flight booking has been paid for in full and a ticket has been issued. Flight bookings cannot be transferred. 100% cancellation fees apply on all flights unless otherwise stated. If your flight arrives/departs on a different day/time to rest of the tour you may incur a cost for an airport transfer.

CANCELLATION

If you are unable to travel, cancellations should be made in writing and emailed or posted to the Provençal Adventures Limited, 114 Twyford House, Elwood Street, N5 1EL. Only upon receipt of

the cancellation will the cancellation procedure be put into place. We incur costs from the time we confirm your booking, so cancellation charges may be listed on your cancellation invoice.

On cancellations made outside 90 days prior to your departure, deposits will be returned less any expenses incurred, unless deposits were stated as non-refundable at the time of booking. For holidays cancelled between 90 and 61 days prior to departure – the deposits are not refundable. For cancellations between 60 and 45 days prior to your departure, a charge of 50% of the total cost of the safari will apply. Inside 45 days a charge of 100% of the cost of the tour will apply. 100% cancellation fees apply on all flights unless otherwise stated. These cancellation conditions should be covered by your travel insurance.

If Provençal Adventures has to cancel your holiday, then we will offer to transfer your holiday booking on to another tour date, or return your full payment.

ALTERATION OF PROVENÇAL ADVENTURES HOLIDAYS

Provençal Adventures Limited and any company acting on its behalf, reserves the right to withdraw any tour, eliminate any feature or alter the itinerary, should local conditions necessitate.

If due to unforeseen circumstances your specified tour leader were to fall ill, or became unable to lead the Provençal Adventures tour, Provençal Adventures would do their utmost to provide an alternative Tour Leader.

INDEMNITY AND LIABILITY

Our holidays are potentially hazardous and involves personal risk. It is essential that all lawful directions and advice from our suppliers be followed. Provençal Adventures Limited and any company acting on its behalf, accept no responsibility for any illness, accident or loss whatsoever incurred in the course of the Provençal Adventures tour or for any expense from such illness, accident or loss.

INSURANCE

It is a mandatory booking requirement that all travellers take out comprehensive travel insurance for all Provençal Adventures holidays, including those in the UK. This should be done at the time your booking is confirmed and your deposit paid. All clients should be fully insured against accident, all medical eventualities, repatriation, personal liability, cancellation, curtailment and default.

Provençal Adventures Limited or any company acting on its behalf cannot be held responsible for loss or damage to baggage and personal effects. This should be covered by your travel insurance policy. You must give us the details of your travel insurance before you travel.

SAFETY STANDARDS

The requirements and standards of the country where your tour takes place are applied to the services of your tour and not those of the UK. The decision of the tour leader is final on all matters likely to affect the safety or well-being of any traveller, guide or staff member participating in the trip.

PASSPORT, VISAS & IMMIGRATION REQUIREMENTS

It is the sole responsibility of the client to ensure that all passport and visa requirements are fulfilled prior to departure. Passports must have at least 6 month validity from the date of your RETURN and two spare blank pages for the entry stamp.

HEALTH

Specific country health guidance will be given to you in your tour documents. You must consult your doctor or travel clinic about vaccinations and about your fitness to travel. Your health is your own responsibility. Medical travel records and required certificates must be brought with you. It is the responsibility of guests to advise Provençal Adventures prior to departure of any specific medical conditions or restrictions.

All guests must understand that a high level of fitness is required on the tour, furthermore travel can be tiring and a certain measure of physical activity is involved in Provençal Adventures tours. The amount of hours hiking differs between days and our tour leaders may not be able control this entirely. Some of the hikes reach altitudes of up to 1780 metres.

Our holidays will most likely not be suitable for people with certain disabilities, medical conditions or significantly reduced mobility.

Please check www.gov.uk/travelaware and www.gov.uk/foreign-travel-advice for your trip to France.

In the event you end up in difficulty of any sort during your Provençal Adventures holiday, we will provide you with appropriate assistance as soon as reasonably possible. We will help to provide appropriate information on health services, local authorities and consular assistance and to make distance communications and to find alternative travel arrangements as may be applicable. Where you are in difficulty as a result of your negligence, we may charge you a reasonable fee for this assistance which will not exceed the costs we actually incur.

DIETARY AND SPECIAL REQUESTS

Dietary and special requests must be advised at the time of booking and we will endeavour to accommodate any of these within our meal plans during the tour. When dining out at local restaurants, we can not a guarantee that these requests will be met. Failure to meet any dietary or special request will not be a breach of contract on the part of Provençal Adventures.

AIRLINE RESPONSIBILITY

The airline concerned is not to be held responsible for any act, omission or event during the time the guests are not on board their aircraft. The passenger tickets issued by the airline, when issued, will constitute the sole contract between the airline and the purchaser of these tickets and/or passengers.

We regret we are not in a position to offer you any assistance in the event of airline delay. Any airline concerned may however provide refreshments etc. We cannot accept liability for any delay which is due to any failure to check in or board on time or if you were denied boarding due to your own health or behaviour.

If your flight is cancelled or delayed, if your flight ticket is downgraded or boarding is denied by your airline in circumstances which would entitle you to claim compensation from the airline under EC Regulation No 261/2004 - the Denied Boarding Regulations 2004, you must pursue the airline for the compensation or other payment due to you. Any compensation or payment that

you receive from the airline constitutes the limit of your entitlement arising from such cancellation, delay, downgrading or denied boarding. This includes any disappointment, distress, inconvenience or effect on any other arrangements. The fact a delay may entitle you to cancel your flight does not automatically entitle you to cancel any other arrangements made with us.

DAMAGE & BEHAVIOUR

You accept responsibility for any damage or loss you cause while travelling with Provençal Adventures. Full payment for any such damage or loss must be made direct to the accommodation owner or manager or other supplier or to us as soon as possible. You will also be responsible for meeting any claims subsequently made against us and all costs (including legal costs) incurred by us as a result of your actions.

We expect considerate behaviour for other people and wildlife. If you behave in such a way as to cause or be likely to cause danger, upset or distress we reserve the right to terminate your participation in a tour and will have no responsibility for any losses or expenses incurred as a result.

COMPLAINTS AND PROBLEMS

If you have any complaint about your tour whilst away, or wish to tell us about a lack of conformity to what was promised, you must immediately inform your guide / tour leader, or the supplier of the service so that they can take action if possible. Any verbal notification must be put in writing and given to our representative / agent or the supplier as soon as possible. Most problems can be dealt with quickly. If you remain dissatisfied, however, you must write to us within 28 days of your return to the UK giving full details of your complaint.

PHOTOGRAPHY & COMMENTS

Provençal Adventures reserves the right to use pictures taken on tour which may contain your image and your artwork but we will not identify your name without your consent. Provençal Adventures owns the copyright to all pictures taken by them or on their behalf.

We also reserve the right to use any comments clients make regarding our tours on any questionnaires or letters in future promotional literature.

INFORMATION

All information in our tour documents and on our website has been compiled with reasonable care and is published in good faith.

We promise to make sure that the tour arrangements we have agreed to make, perform or provide as applicable as part of our contract with you are made, performed or provided with reasonable skill and care.

Please complete and return the Booking Form and retain the Booking Terms and Conditions for your records.